

# Information & Support Service

☎ **01 536 7330**

✉ [info@sageadvocacy](mailto:info@sageadvocacy)

If you are calling before 9am or after 5pm please leave a short message and we will get back to you as soon as possible. Where an issue is urgent we will do our best to have an experienced Sage Representative contact you within 24 hours.



[SageAdvocacy.ie](http://SageAdvocacy.ie)

24-26 Ormond Quay Upper,  
Dublin, D07 DAV9, Ireland.

*Sage is a member of Safeguarding Ireland*



Promoting the rights of vulnerable adults

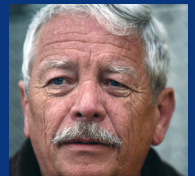
[safeguardingireland.org](http://safeguardingireland.org)

*Sage Supports*



Speak for Yourself

[thinkahead.ie](http://thinkahead.ie)



Home

Nursing Home

Hospital

[SageAdvocacy.ie](http://SageAdvocacy.ie)



## About Sage Advocacy

The right to have your voice heard and to participate in making decisions which affect you is a fundamental principle in a democratic society. It is a principle simply stated as:

**Nothing about you without you**

Many people face challenges to their independence as they grow older. This can be due to illness or disability, lack of family and community supports or an inability to access public services that meet their needs. Some people communicate differently and with difficulty and some people slowly lose their ability to make and communicate decisions as a condition, such as dementia, develops over time. Some are abused and exploited because of their vulnerability. Others feel disregarded or let down by healthcare services while some are harmed through adverse events or medical negligence.

In circumstances where people may be vulnerable, or have to depend on others, there is a need to ensure that their rights, freedoms and dignity are promoted and protected. Through support and advocacy the will and preference of a person can be heard and acted on; independent of family, service provider or systems interests.

**Collaborate where possible Challenge where necessary**

## What we do

- Support people to return home from hospitals and nursing homes in accordance with their wishes and their capacity for decision making.
- Advocate for adequate home care and support to enable people live, and die, in the place of their choice.
- Collaborate with other agencies in securing support and care for people with advancing dementia.
- Assist people to maintain control of their income, benefits or property when others seek to take advantage of them.
- Challenge unnecessary restrictions on people's liberties in acute and congregated care settings and the use of convenience medication and incontinence wear.
- Provide patient advocacy to people who have serious complaints about healthcare and support with any subsequent internal or external reviews or inquests.
- Promote advocacy champions within congregated care settings and support them when complex issues arise and independent advocacy is required.
- Provide information and guidance to people who find the systems of public provision complex and frustrating.
- Promote public and professional awareness of resources for self-advocacy such as 'Think Ahead' and support workshops on capacity and decision making, enduring power of attorney and advance healthcare directives.